### CEL 29: Managed Clinical Networks: Supporting and Delivering the Healthcare Quality Strategy

#### **Core principles**

- Management structure
  - Lead Officer HSCP / HSCP Locality Palliative Care Lead
- Defined structure
  - Points of service delivery
  - Connections
  - o Reporting to HSCP / HSCP Locality Planning Group / IJB
- Annual plan
  - Quality improvement objectives
  - Outcomes
- Documented evidence base
  - SIGN (and indeed NICE)
  - o National work e.g. DNACPR policy & Scottish Guidelines for Palliative Care
- Composition
  - Social Care & Health Care
  - Multi-disciplinary & Multi-professional
  - Service user
- Involvement of service users
  - This is always problematic when working in the area of palliative care
- Educational and training potential
  - Within HSCP / HSCP locality using existing structures
  - Through Glasgow & Clyde Network Palliative Care Group
  - o Through Glasgow & Clyde Palliative Care Practice Development Steering group
- Value for money
  - Perhaps best considered as part of Planning function

#### Links with HSCP / HSCP Locality Integrated Joint Boards

- Fully integrated and embedded
- Agreement of work plan
- Clear reporting / governance through HSCP / HSCP Locality Planning Group / IJB
- Involvement in discussions on prioritisation of services (Investment / disinvestment)
- Leadership / quality improvement role
- Workforce developments

# Relationships with HSCP / HSCP Locality

Inherent in new structures

### **Primary Care participation**

• Inherent in new structures

## **Third sector**

Less problematic within new structures

## Leadership & Network Manager

These roles combined within the HSCP / HSCP Locality Palliative Care Lead

#### **Patient and Carer Involvement**

• Essential though problematic

## Key link for HSCP / HSCP Locality Palliative Care Group

- Glasgow & Clyde Palliative Care Network Group (G&C PCNG)
- To ensure awareness of non-HSCP commissioned Acute setting issues

## Possible Roles for HSCP / HSCP Locality Palliative Care Groups

- These roles are heavily influenced by CEL 29
- The HSCP / HSCP Locality Palliative Care Group should be considered as the HSCP / HSCP Locality Palliative Care MCN
- Explicit roles
  - Develop HSCP Palliative Care Strategy
    - Strategic leadership
    - Ensure alignment to Scottish Government policy
  - Leadership and quality improvement role
    - Development of pathways & protocols
    - Information provision
  - o Advisory role to NHS GGC Board and to relevant Local Authority
    - Prioritisation / investment / disinvestment
  - Education / training role
    - Through existing HSCP / HSCP Locality education/training resources
    - Through joint working with other HSCP education/training resources
    - Through joint working with Glasgow & Clyde Palliative Care Practice Development Steering Group
  - Patient / carer involvement (at as many levels as possible)
  - Operational role
    - Implement HSCP / HSCP Locality palliative care strategy
    - Agree a workplan that is regularly monitored
  - Operational channels
    - Through existing HSCP / HSCP Locality channels
    - Through sub-groups within the HSCP / HSCP locality
    - Through joint working with other HSCP Palliative Care Groups
    - Through joint working with other Palliative Care Groups e.g. NHS GGC Acute PCG & NHS GGC
      Paediatric PCG
- Implicit roles
  - Foster closer working (integration agenda)
  - o Information conduit within HSCP / HSCP Locality

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